Now There is a Good Day Ascension Mobile App!

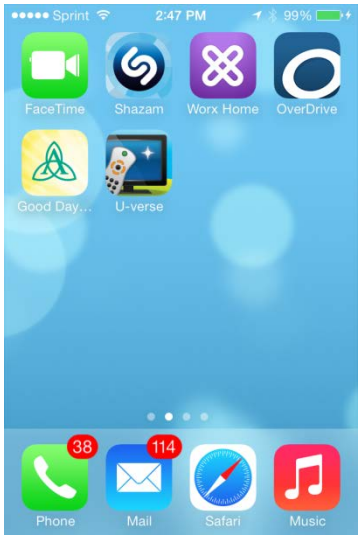
You can now get Good Day Ascension anytime, anywhere through a mobile app! Enjoy our integrated health ministry's daily "online newspaper" on your phone or tablet and read about associate achievements, patient successes, best practices and innovations, all building our spirit of One Ascension.

The Good Day Ascension mobile app is available for both Android and iOS devices. The app features the same articles and reflections as the Good Day Ascension website – without having to be connected to the Ascension network.

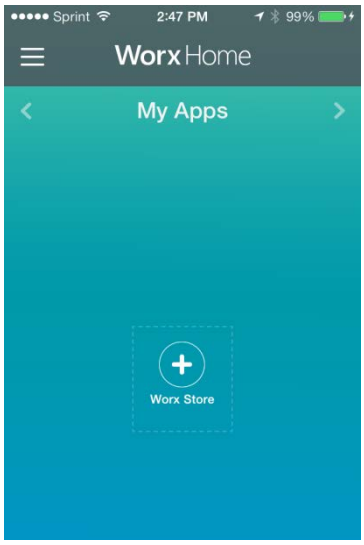
To access the Good Day Ascension app, you must have signed up for MDM, which is how you access your Ascension email via your personal phone or tablet. **If you do not currently receive work email on your device, you will need to read the MDM Sign-Up Walkthrough beginning on page 3 of this document.**

Once you have MDM, here are the steps to download the Good Day Ascension app:

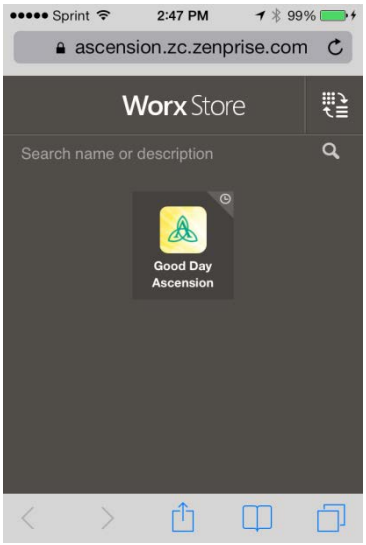
1) Locate the Worx app on your device.



2) Open the Worx app and then select the Worx Store located within the Worx app.



3) Install the Good Day Ascension app located in the Worx Store.



4) Once the app is downloaded, this icon will appear with your apps. Open it to view Good Day Ascension.

If you have any feedback or questions about the new app, please send them to GoodDay@ascension.org or Nick.Ragone@Ascension.org.

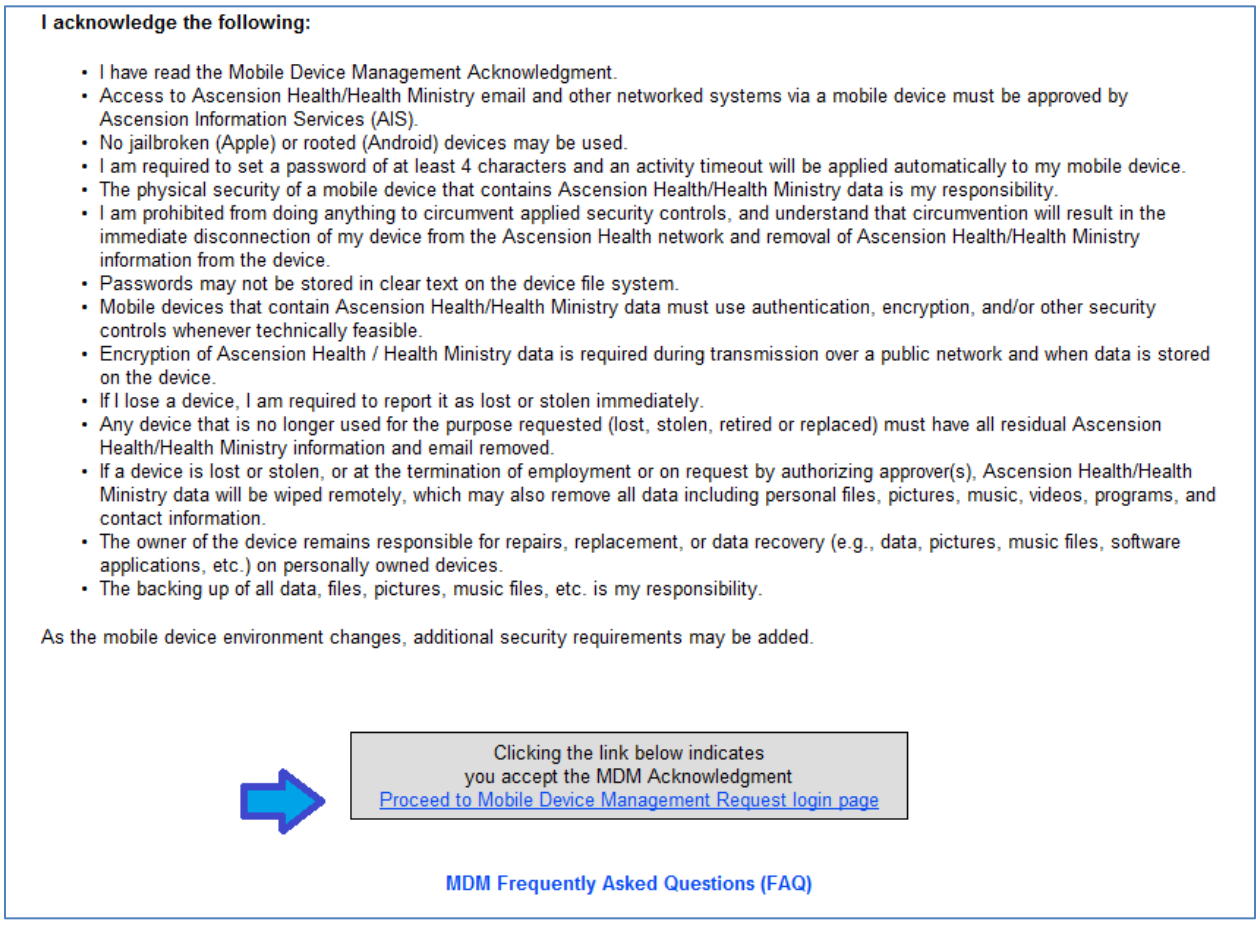
Appendix – MDM Sign-Up Walkthrough

Mobile Device Management (MDM) Sign-Up Walkthrough

Below are the steps for Ascension associates to receive email on their smart phones and tablets. While most devices that support Active Sync connections are able to use this new management tool, there are some types of devices that will not be able to meet our security and will be unable to establish a connection.

1. Browse to this website: https://mdm.ascensionhealth.org/. Log in by selecting your network domain from the drop-down. Use only your username in the username field. Do not include your domain in front of it.

2. Review the MDM acknowledgement terms and conditions, and proceed to the MDM request page if agreeable.



I acknowledge the following:

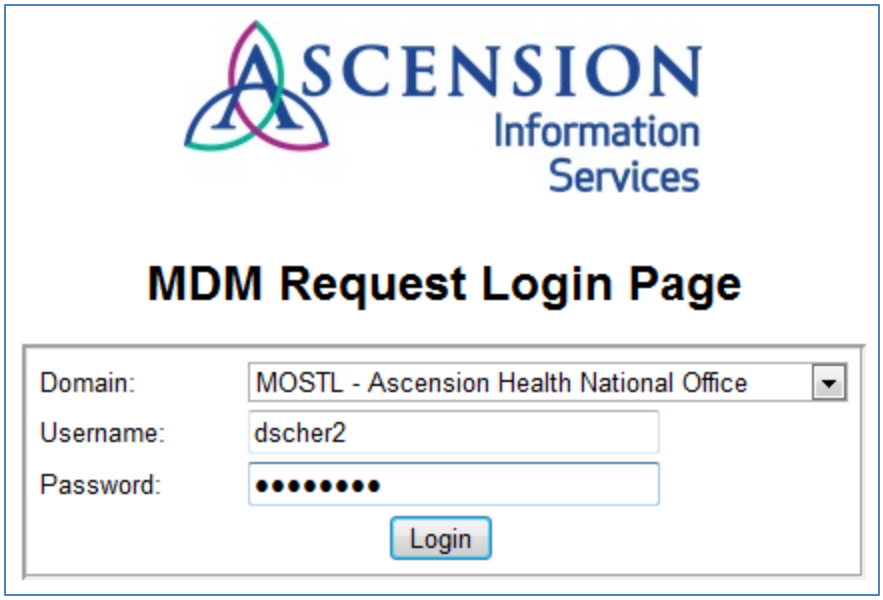
- I have read the Mobile Device Management Acknowledgment.
- Access to Ascension Health/Health Ministry email and other networked systems via a mobile device must be approved by Ascension Information Services (AIS).
- No jailbroken (Apple) or rooted (Android) devices may be used.
- I am required to set a password of at least 4 characters and an activity timeout will be applied automatically to my mobile device.
- The physical security of a mobile device that contains Ascension Health/Health Ministry data is my responsibility.
- I am prohibited from doing anything to circumvent applied security controls, and understand that circumvention will result in the immediate disconnection of my device from the Ascension Health network and removal of Ascension Health/Health Ministry information from the device.
- Passwords may not be stored in clear text on the device file system.
- Mobile devices that contain Ascension Health/Health Ministry data must use authentication, encryption, and/or other security controls whenever technically feasible.
- Encryption of Ascension Health / Health Ministry data is required during transmission over a public network and when data is stored on the device.
- If I lose a device, I am required to report it as lost or stolen immediately.
- Any device that is no longer used for the purpose requested (lost, stolen, retired or replaced) must have all residual Ascension Health/Health Ministry information and email removed.
- If a device is lost or stolen, or at the termination of employment or on request by authorizing approver(s), Ascension Health/Health Ministry data will be wiped remotely, which may also remove all data including personal files, pictures, music, videos, programs, and contact information.
- The owner of the device remains responsible for repairs, replacement, or data recovery (e.g., data, pictures, music files, software applications, etc.) on personally owned devices.
- The backing up of all data, files, pictures, music files, etc. is my responsibility.

As the mobile device environment changes, additional security requirements may be added.

Clicking the link below indicates
you accept the MDM Acknowledgment
Proceed to Mobile Device Management Request login page

MDM Frequently Asked Questions (FAQ)

3. Log into the MDM request website. Associates should use their respective domains:



4. Select the “New Access” version of the form each time you request new access for a device since your requests are considered new to our MDM system. Fill in the other necessary fields.

ASCENSION Information Services

IT Security Mobile Device Management (MDM) Request Form

All fields required · Comments are optional

Request Type

New Access Modify Access

User Information

First Name:	David	Last Name:	Scher
Ministry:	MOSTL - Ascension Health National	Login Name:	dscher2
Email Address:	david.scher@ascensionhealth.org	<<< Address is:	Corporate email Personal email
Manager Name:	Connie Story	Manager Email Address:	cstory@ascensionhealth.org

Mobile Device Information

Type of Device:	Phone Tablet		
Make of Phone:	Apple	Operating System (OS) of Phone:	Apple (iOS)
Telephone Number:	(314) 791-2332		
Ownership of Device:	Company Owned Privately Owned		

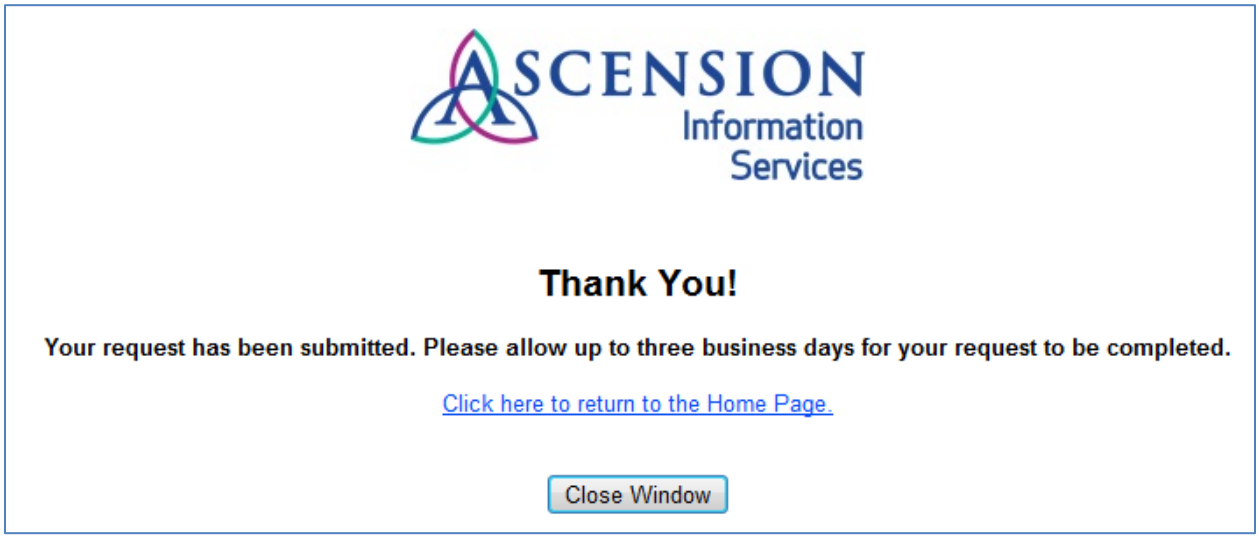
Comments

Comments are not likely needed.

Clicking "Submit Form" signifies acceptance of the MDM Acknowledgment

Submit Form

5. After the form is submitted, an acknowledgement message appears. Close the window.



ASCENSION Information Services

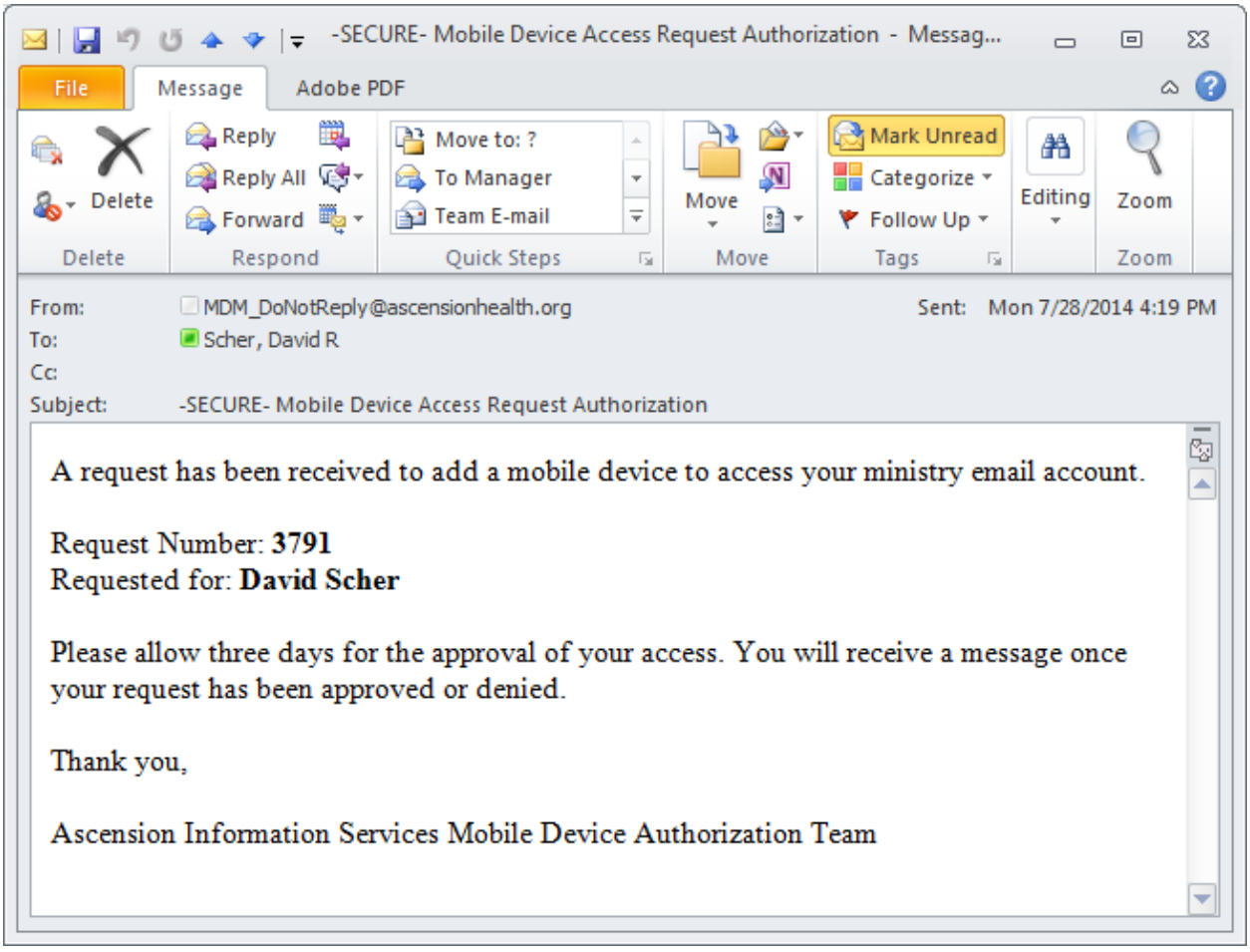
Thank You!

Your request has been submitted. Please allow up to three business days for your request to be completed.

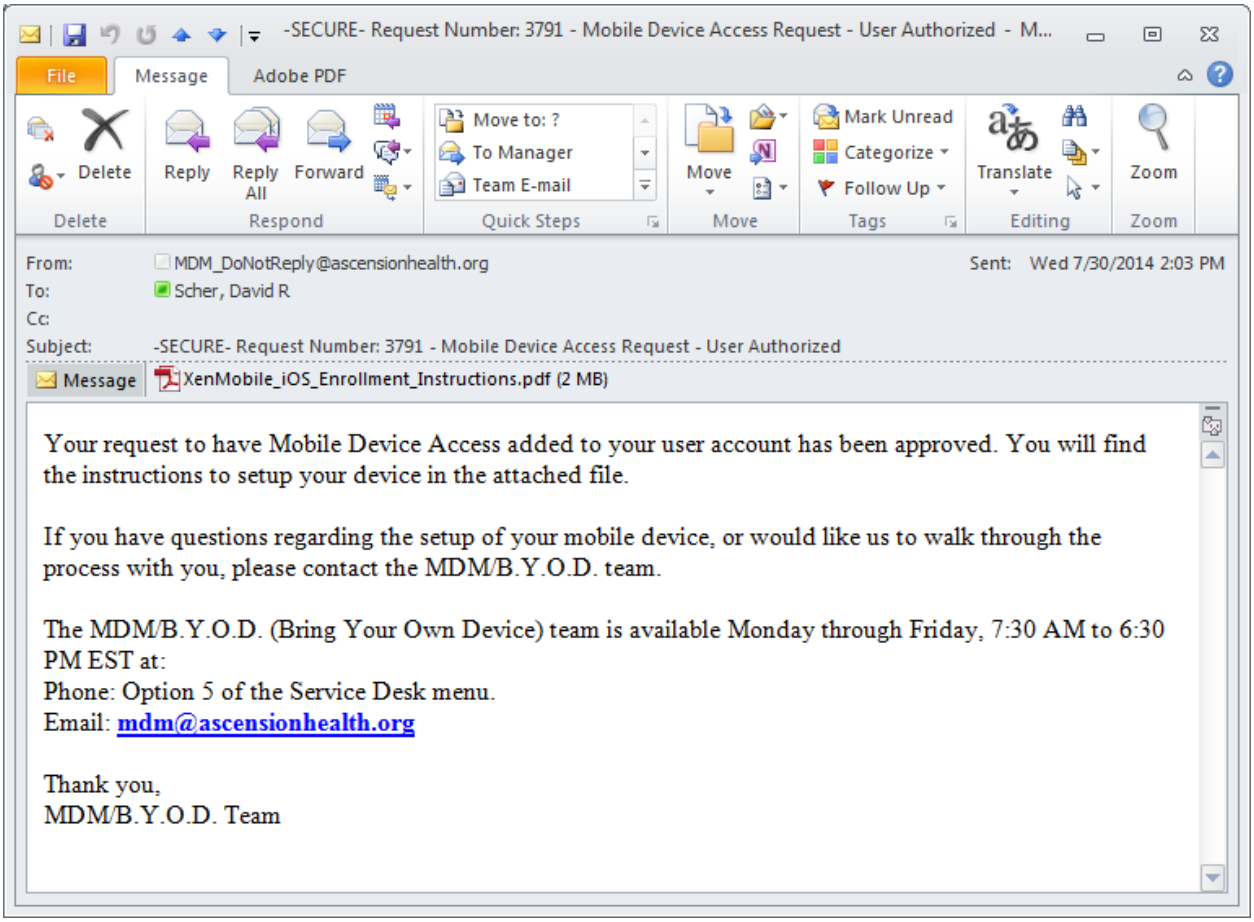
Click here to return to the Home Page.

Close Window

6. Shortly after submission, you will receive an automated email confirmation for the request.

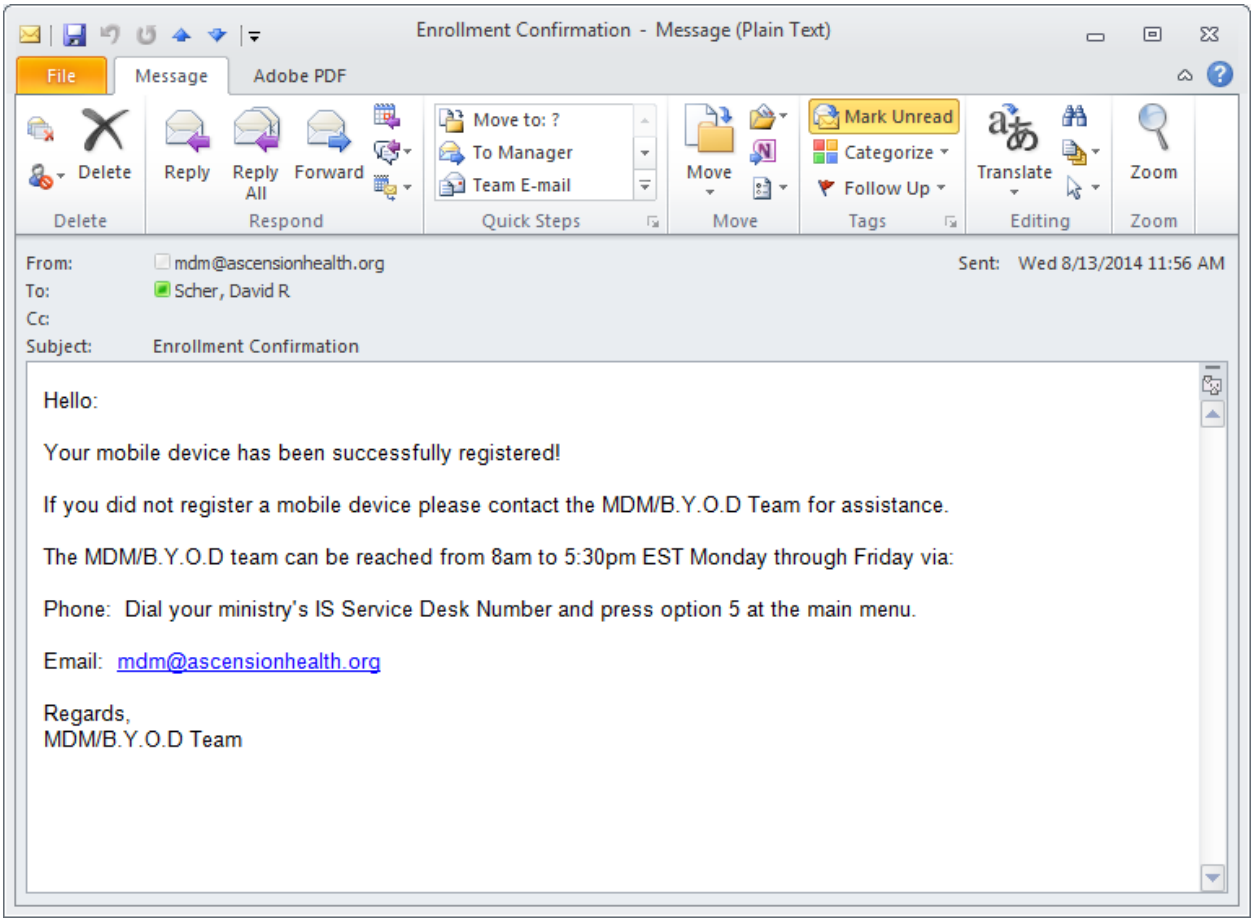


7. AIS Management will receive an email to approve your request. Once your request is approved and configured in the email system, you will receive an automated email from the MDM system that includes customized instructions for setting up email on your particular device.



8. Follow the enrollment instructions carefully in the attached PDF. If you have any issues during the installation process, please open a ticket for the MDM Team via email at mdm@ascensionhealth.org.

9. When enrollment is completed successfully, you will receive an automated message confirming your registration.


Enrollment Confirmation - Message (Plain Text)
File
Message
Adobe PDF
Delete
Reply
Reply All
Forward
Move to: ?
To Manager
Team E-mail
Move
Mark Unread
Categorize
Follow Up
Translate
Zoom
Delete
Respond
Quick Steps
Move
Tags
Editing
Zoom
From: mdm@ascensionhealth.org
Sent: Wed 8/13/2014 11:56 AM
To: Scher, David R
Cc:
Subject: Enrollment Confirmation
Hello:
Your mobile device has been successfully registered!
If you did not register a mobile device please contact the MDM/B.Y.O.D Team for assistance.
The MDM/B.Y.O.D team can be reached from 8am to 5:30pm EST Monday through Friday via:
Phone: Dial your ministry's IS Service Desk Number and press option 5 at the main menu.
Email: mdm@ascensionhealth.org
Regards,
MDM/B.Y.O.D Team